



Recognizing the significant impact that the Coronavirus (COVID-19) is having on our community, effective March 11, 2020, FNG is temporarily*** suspending:

- Service disconnects for non-payment; and
- Assessment of late payment fees.

Customers should continue to make payments on time, as able, since monthly bills will continue to be sent out.

FNG urges residential members who are having difficulty making payments, due to financial hardships caused by COVID-19, to stay in contact with our Customer Service department at (907) 452-7111.

As a result of COVID-19 and as a precautionary measure for the safety of our employees, our customers and the communities we serve, FNG's lobby is temporarily closed to the public, until further notice.

Members will still be able to conduct business with FNG through a variety of methods:

- Contact our Customer Service Department at (907) 452-7111.
- Utilize our payment drop box located at 3408 International St.
- If you need to pay a bill, utilize the online My Account through on-line bill pay, to access this please go to www.fngas.com

As we work every day to provide reliable, affordable energy, we have the health and safety of our employees and customers at the forefront of all we do. FNG will continue to post updates as needed via our:

- Webpage(s): (<http://www.interiorgas.com>) and www.fngas.com

****** The temporary suspension period will end on May 01, 2020 unless otherwise extended by IGU.***