

WELCOME!

Dear customer,

Welcome to the Interior Gas Utility family, and thank you for choosing natural gas. We are excited to have you on board. Natural gas is a safe, reliable source of energy and IGU is committed to our customers. If you experience any issues with your natural gas appliances, please contact IGU first at our 24/7 line: (907) 452-7111. One of our skilled operators will talk you through some basic troubleshooting, will advise you on any known issues, or will come to your house or business to assist, depending on the circumstances of your call.

How to detect a leak



Natural gas is odorless, but, as a safety measure, we add an odorant before sending it into the distribution system. It is called mercaptan, and it has a highly-recognizable, sulfur-like, rotten egg odor.



Natural gas leaks may make a hissing or a high-pitched whistling noise.



Bubbling water, or unusual blowing of dirt or debris can be a sign of a leak.

If you smell gas:

DO

- Leave the area immediately
- Call Interior Gas Utility
- Warn others

DON'T

- Look for the leak
- Use anything electrical, not even a phone or a light switch